

PARENT & FAMILY ORIENTATION



MEET OUR TEAM!

Welcome to Parent and Family Orientation!

Let's chat! Scan the qr code to
participate.



Parent and Family Orientation - Schedule Review



9:00 a.m.	Welcome from the Division of Student Affairs
9:45 a.m.	Academics and Advising
10:25 a.m.	Stretch Break with Campus Recreation
10:30 a.m.	Student Finances
11:00 a.m.	Public Safety
11:30 a.m.	Housing and Meal Plans
12:00 p.m.	Lunch <i>J+H Dining Hall</i>
1:30 p.m.	Supporting Your Student's Health + Well-being <i>Walk Auditorium</i>
2:30 p.m.	Ask an Owl Panel <i>Walk Auditorium</i>
3:30 p.m.	Resource Fair + Social <i>Mitten Hall</i>

WANT SLIDES?

SCAN HERE



Parent & Family Programs

- Parent and Family Orientation
- Temple Family Council
- Homecoming & Family Weekend
 - October 18-20, 2024
- Parent and Family Experience Portal
- Parent and Family Guide
- Care packages
- ... and more!

**Welcome from the
Division of Student Affairs!**

Family Introductions



1. Name
2. Hometown
3. Status as a College Parent or Family Member:
Rookie, Seasoned, or Expert
4. How are you feeling about your student starting college?





ENGAGE DEVELOP RETAIN

Our Team



- Campus Recreation
- Disability Resources and Services
- New Student and Family Programs
- Office of the Dean of Students
including CARE Team
- Student Activities
- Student Center Operations
- Student Conduct and Community
Standards
- University Housing & Residential Life

Additional Initiatives in Our Division



- Cherry Pantry
- Student Emergency Aid Fund
- Good Neighbor Initiative
- Temple Votes
- Help Me Find My Class
- Endowed Scholarships and Memorial Awards
- Commencement Speaker Selection
- Diamond Awards

Some of Our Partners



- Tuttleman Counseling Service
- Wellness Resource Center
- Department of Public Safety
- Academic Affairs
- Institutional Diversity, Equity, Advocacy, and Leadership
(IDEAL)



Partnering in Your Student's Development



- Encourage your students to try new things and meet new people.
- Talk to them about coursework in more than “yes or no” questions.
- Talk about healthy behaviors and relationships.
- Figure out how and how often you’ll communicate.
- Help them understand that no matter what they experience, they will not be alone.

Guidance on Approaching the Rest of the Day



1. Continue to introduce yourselves to those around you
2. Take note of what you can do to support your student but don't do the work for them.

Understanding FERPA + Proxy Access



- The Family Educational Rights and Privacy Act (FERPA) is a Federal law that protects the privacy of student education records.
- FERPA gives parents certain rights with respect to their children's education records. These rights transfer to the student when he or she reaches the age of 18 or attends a school beyond the high school level.
- We must have permission from students to talk with you about records should you happen to call an office.
- Students can add Proxy Access by adding your information in the Self-Service Banner tab of TUportal.

Social:

@templeudeanofstudents

Email:

dos@temple.edu

Phone:

215-204-7188

Online:

deanofstudents.temple.edu



**Temple
University**
Office of the Dean of Students

Academics

Office of Undergraduate Studies

within the Office of the Provost

<https://undergradstudies.temple.edu>

<https://bulletin.temple.edu/undergraduate/>



- Academic Advising
- General Education
- Student Success Center
- Career Center
- Fly in 4



Academic Advising



- Separate advising units in each School or College
 - Advising structure and scheduling vary by unit
 - Virtual and in-person appointment options and evening hours
- Academic advisors assist student with....
 - Course selection and semester-by-semester planning
 - Course registration process
 - Academic policy questions
 - Declaring and changing majors, minors, and certificates
 - Study abroad planning
 - Required Fly in 4 checkpoints and graduation clearances
- Dedicated advisors for Athletes, Honors, Pre-Professional Health, Veterans and Undeclared Students (Academic Resource Center)

General Education – The Exploration Curriculum



- Common curriculum for all students provides continuity and flexibility
 - 11 courses (35-36 credits) of 120 credit minimum for a bachelor's degree
 - Analytical reading & writing, and Intellectual Heritage I and II forge shared experiences
 - Student background (e.g., AP Exams) or selected major (e.g., STEM) allow other pathways for satisfying GenEd requirements
- Offers choice: more than 200 courses in 7 required breadth areas
 - Arts
 - Human Behavior
 - Quantitative Literacy
 - Race & Diversity
 - Science & Technology (two courses)
 - U.S. Society
 - Global/World Society

General Education – The Exploration Curriculum



- Complements and contextualizes majors
 - Hone skills for success in the major and career after Temple
 - Competencies such as critical thinking in diverse contexts, communication skills, and interdisciplinary approaches to problem solving propel students forward
- Creates connections in and out of the classroom
 - Human: Interact with classmates from all majors
 - City: Learn about Philadelphia from unique disciplinary perspectives
 - Cultural: Expand breadth of knowledge including opportunities to take GenEd courses while studying abroad
 - Academic: Synthesize knowledge from diverse fields

Student Success Center



- Conveniently located in Charles Library at the center of campus
- 5 key programs:
 - Writing Tutoring
 - Academic Coaching
 - STEM Tutoring
 - Language Tutoring & Conversation Partner
 - Peer-Assisted Study Sessions (PASS)
- Utilize peer-based learning strategies – students helping other students!
- Flexibility of services
 - Open Mondays through Saturdays, with evening hours Mon-Thurs
 - Virtual services are also available

Fly in 4



- ***It's a Temple thing!*** Class of 2028 is the 11th class to enter under Fly in 4
- ***Easy to opt in!*** *More than 43,000+ have accepted this agreement!*
 - Click on link to the Fly in 4 Agreement provided on the Next Steps channel on TUportal.
 - Accept agreement anytime between now and end of add/drop period
- ***Do what successful students do!*** *Meet the checkpoints:*
 - Consult with an academic advisor **every** semester
 - Register for the next semester during the priority registration period
 - Advance in class standing each year and select courses consistent with academic plan
 - Complete a graduation review by the end of year 3 and be on track to graduate
- ***It works!*** Fly in 4 students are more likely to:
 - earn a higher GPA
 - advance in class standing and stay on track in their major
 - graduate in 4 years (or less!)
- ***Follow us on instagram!*** @templeflyin4

Career Center



- **Students' careers are jungle gyms, not ladders!** Strive to help students at every step by staying in tune with student needs and hiring trends
- Major and career exploration, career coaching and assessment
- Resume reviews, mock interviews, and employer job fairs
- Open YEAR-ROUND:
 - Virtual and in-person appointments via temple.joinhandshake.com (*1:1 sessions, LinkedIn headshots, quiet interview rooms*)
 - 24/7 career management resources on our website: <https://careercenter.temple.edu>
- Most Schools and Colleges have their own career/professional development units tailored to their students

The University Career Center

What we offer

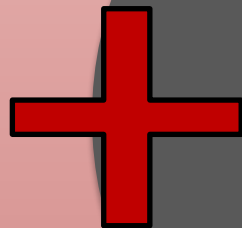
Career Coaching
Interview Prep
Career Path Assessments
Career Fairs & Events
On-Campus Interviews
Employer Outreach

Professional Documents Review
Job Search Strategies
LinkedIn Tips
Graduate School Planning
Private Interview Rooms
LinkedIn Photos

We support current students & alumni across all of Temple University!

Where do students go?

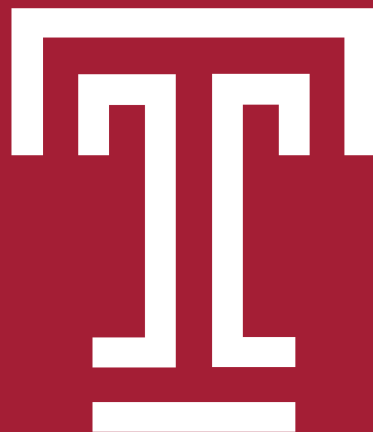
School/College
Resources



Career
Center

What comes next?

- Handshake activation email sent during Weeks of Welcome!
- Check out 24/7 Resources
- Follow us on social media
 - @TempleCareers on Instagram, TikTok
- Visit us at the Resource Fair to ask questions
- Encourage your students to see us early and often!



Student Finances

Office of Student Financial Services

A Division of Enrollment Management within the Office of the Provost

Office of Student Financial Services (SFS)



SFS utilizes the FAFSA to offer need-based and other financial aid.

Types of Financial Aid include:

- Grants
- Scholarships
- Work-Study
- Loans

For more information visit the SFS website:

<https://sfs.temple.edu/>

Contacting SFS



Appointments (in-person, virtual or telephone) are available Monday–Friday.

- QLESS app - download from the App Store or Google Play store.
- Link on the SFS website, <https://sfs.temple.edu/about/appointments>

Phone

- 215-204-2244

Email

- sfs@temple.edu



Financial Aid Offer

- ... Is available *annually* in the Costs & Aid tab
- ...Provides an *estimate* of the student's costs for the upcoming year
 - It is not the bill
- ...Is based on the Student's Profile
- ...Is *unique* to each student based on their Admission and FAFSA data



Temple University

Your Financial Aid Offer for 2023-2024

Select Aid Period ▼

February 24, 2023

Dear Hooter,

Temple University is able to offer you the following financial aid as of **February 24, 2023** to assist you in planning for the **2023-2024** academic year. The aid estimate is based on the information you and your family provided on the Free Application for Federal Student Aid (FAFSA), the assumption of full-time enrollment and the components of your Student Profile. Let us know as soon as possible about any changes in your information so we can review and update your eligibility accordingly. Please carefully review the information provided to gain a better understanding of the funding listed, as well as the estimated financial aid cost of attendance for the year. We look forward to helping you finance your education.

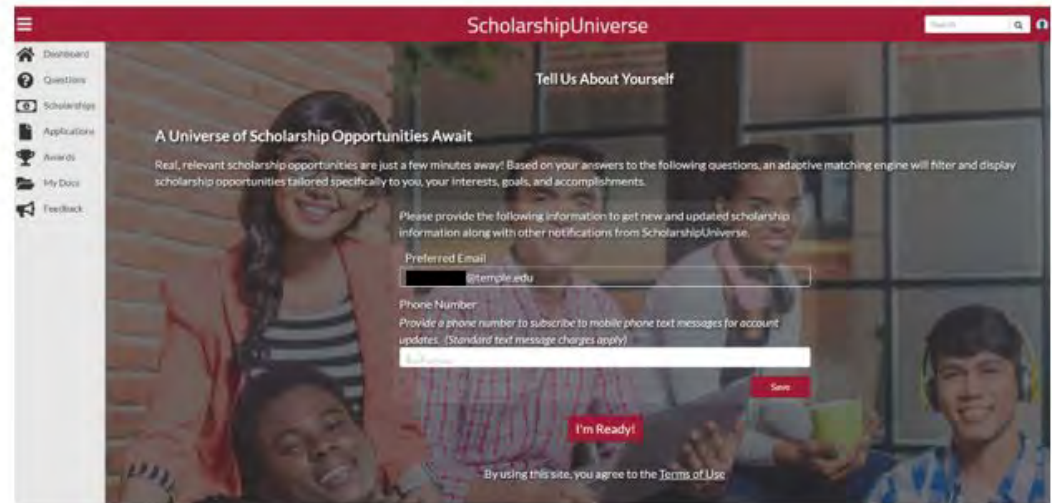
Student Profile

Name	Hooter Cownell
TUID	9163000000
College	Liberal Arts
Campus	Main
Level	Undergraduate
FAFSA Status	Dependent
Housing	Campus Housing
Residency	Pennsylvania Resident
Aid Period	Fall and Spring Semesters

Temple's ScholarshipUniverse



- User-friendly, free database of outside scholarships
- Over 15,000+ possible opportunities
- TUPortal → Costs & Aid → “Apply for Scholarships”
- SSO with Accessnet & password
- Continuously updated



Federal Work Study



- Need-based part-time employment
 - Requires the FAFSA & calculated financial need
- Does not pay the Bill
 - Students are paid via biweekly direct deposit
- Interested students can request consideration for work study by emailing wkstudy@temple.edu
- Students are responsible for obtaining a position:
 - On-Campus Positions: TUPortal → Careers@Temple
 - Off-Campus Job Bank on sfs.temple.edu website

Important Dates



July 22, 2024

Fall 2024 Billing
Notifications begin
to go out for
registered students

September 12, 2024

Due date for
Fall 2024 balance

October 10, 2024

Final Fall billing due
date for students
enrolled in

**Deferred Payment
Plan**

October/November

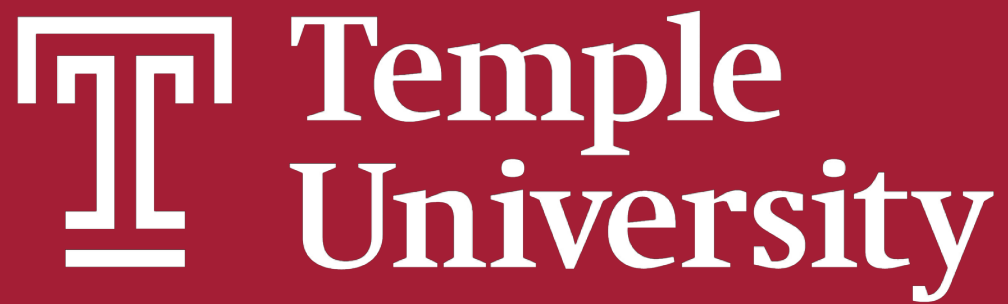
Pay attention for
email notification
regarding availability
of the

2025-2026 FAFSA

Best Practices



- Apply early for FAFSA!
 - 2024-2025 FAFSA Open Now (Fall 24, Spring 24, Summer 25)
 - 2025-2026 FAFSA Opening late Fall for the upcoming school year.
- Apply for outside scholarships throughout the year
 - ScholarshipUniverse is open year-round via TUPortal!
- Get to know Temple's Policies
 - Visit our website sfs.temple.edu
- Budget carefully to minimize borrowing
- Take advantage of the Fly in 4 program to graduate in 4 years
- Contact SFS if you have questions!



Bursar's Office

Paying for Your Education

*"An investment in
knowledge pays
the best interest"*

BENJAMIN FRANKLIN



About the Bursar's Office



The Bursar's Office generates the ***balance due notification for your student account***, which includes charges for tuition, fees, housing and meal plan charges.

Process student account, third-party sponsor payments, and refunds.

Manage student loan programs. We also provide counseling to student loan recipients to help them understand and manage student debt.

Bursar's Office

Our department of Credit and Collections manages loan repayment for campus-based loans of former students and graduates of Temple University.

The Bursar's Office promotes student financial wellness and literacy through the iGrad platform and initiatives throughout the academic year.

TUpay is Temple University's official online student account and payment system.

TUpay is accessed through TUPortal.

- View your current balance and payment due date
- Access real-time view of your student account
- Make payment by electronic check or credit card
- Check refund status and sign-up for direct deposit
- Create an Authorized Payer (parent, etc.)
 - An Authorized Payer is someone that a student grants access to TUpay on his/her behalf. They have the same TUpay functions as students.

Costs and Aid Tab



The screenshot shows the 'Costs and Aid' section of the Temple University student portal. The interface includes a top navigation bar with links like 'Admissions', 'Home', 'My Courses', 'Costs and Aid', 'Student Tools', 'College of Public Health', 'Career Center', and 'Help'. The main content area is divided into several sections:

- STUDENT ACCOUNT:** Displays the current balance of **(\$450.00)**. It includes links for 'View Current Balance', 'Pay', 'Request Student Account Statement', and a 'Transaction Type' dropdown menu.
- STUDENT FINANCIAL SERVICES:** A sidebar on the right with links for 'Financial Aid Package', 'Financial Aid Package', and 'Financial Aid Package'.
- IGRAD:** A section for the International Graduate Resource, featuring a 'Download' button and a brief description.
- TUITION RATES / TUITION CALCULATOR:** A section with a 'Tuition Calculator' icon and a form to 'Tell Us About Yourself'. The form includes radio buttons for 'College Applicant', 'College Student', and 'College Graduate', and dropdown menus for 'Residency', 'School or College', 'Full-Time / Part-Time', 'Will you be living on campus?', 'Residence Hall', and 'Meal Plan'.
- FINANCIAL INFORMATION:** A section with a 'Financial Information' icon and a 'Financial Information' dropdown menu.

Five red arrows point to specific features:

- VIEW BALANCE:** Points to the 'View Current Balance' link in the Student Account section.
- CONNECT TO TUpay:** Points to the 'Pay' link in the Student Account section.
- PRINTABLE STUDENT ACCOUNT STATEMENT:** Points to the 'Request Student Account Statement' link in the Student Account section.
- ACCESS IGRAD:** Points to the 'Download' button in the IGRAD section.
- USE TUITION CALCULATOR:** Points to the 'Tuition Calculator' icon in the Tuition Rates / Tuition Calculator section.

Paying Your Tuition and Fees



- Fall balance due notifications are issued starting the 3rd week of July to our student's Temple email address and the Authorized Payer's email address
- No charges will appear until students have registered for classes
- Newly registered students (after the 3rd week of July) will receive balance due notifications on the Monday following registration
- Due date is in September after Labor Day

Ways To Pay



- **Online (TUpay)** (electronic check and credit card)
 - *Credit card payments are subject to 2.85% convenience fee from the vendor in addition to the payment amount*
- **Payments by mail** (check only)
 - Temple University Bursar's Office
 - 1803 North Broad Street, Carnell Hall 115
 - Philadelphia, PA 19122
- **Payments in-Person** (cash, check or money order)
- **PA 529 College Savings Programs**- *If you participate in either the Guaranteed Savings Plan or Investment Plan programs, you must first contact the program to request that a payment be issued to Temple University.*
- **International payments**- *Flywire-Students can make international payments with real-time currency conversion. This service offers 24-hour support in multiple languages.*

Temple Installment Payment Plan (TIPP)



- TIPP is an interest-free pre-payment plan administered on behalf of the University by Nelnet Campus Commerce.
- The plan allows Temple students to make up to ten scheduled monthly payments starting in May towards their future charges (five payments for the fall and five payments for the spring).
- Students can finance all or a portion of their charges by paying the non-refundable \$80 annual application fee to enroll in the payment plan.
- Payment methods are by electronic check (ACH) or credit card that will be automatically debited from the account on the 16th of each month.
- Credit card payments are subject to 2.85% convenience fee by Nelnet.
- To estimate the amount to finance on the TIPP payment plan, please access our tuition calculator at <https://bursar.temple.edu/tuition-and-fees/tuition-rates>

Deferred Payment Plan



- For the fall and spring semesters, students who do not pay the total account balance will be automatically enrolled in the University's Deferred Payment Plan.
- The Deferred Payment Plan provides additional time to pay your balance.
- Students will be assessed a \$50 non-refundable payment plan fee each semester if the total account balance is not paid by the semester due date. Students do not have to sign up for this payment plan.
- If students are automatically enrolled in the Deferred Payment Plan for fall and spring, the annual fee is \$100.

Signing Up as An Authorized Payer



- Creating an Authorized Payer is critical for the student to do.
- An Authorized Payer is someone such as a parent that a student grants access to view his/her account and make payments in TUpay.
- Visit <https://bursar.temple.edu/billing/online-billing> for instructions to access TUpay and how your student can create Authorized Payers.
- Watch a video explaining TUpay and how to create an Authorized Payer at <https://bursar.temple.edu/how-to-videos>

Signing Up An Authorized Payer



TUPay

Message Board

Payment Profiles

Manage Refunds

Authorize Payers

User Preferences

View & Pay Accounts

Transaction History

Messages

TSC1098-T

Add Authorized Payer

In compliance with the Family Educational Rights and Privacy Act of 1974 (as amended), your educational records and your student account information may not be released to a third party (e.g. your spouse, parents, sponsor, etc.) without your written permission. By creating an authorized payer, you are giving written consent for that individual to view your account information and to make payments towards your account.

For name, please enter the FIRST and LAST name of the authorized payer you wish to create. For e-mail, please enter the e-mail address of the authorized payer you are creating.

Authorized Payer Information

Authorized Payer's Full Name*:

Authorized Payer's Email*:

Confirm Email*:

Create Login Name*:

FILL OUT FIELDS

Save **Cancel**

Privacy Policy

Copyright 2001 - 2018: Nelnet Business Solutions, Inc. All rights reserved.
QuickPAY is a registered trademark of Nelnet Business Solutions, Inc. Version 2017.2.3

Authorized Payers access TUPay at <http://tupay.temple.edu>

Signing Up for Direct Deposit

Safe, Convenient, and Fastest way to receive student refunds

- Signing up for Direct Deposit is the other critical function students must perform
- Easy access through TUpay (Manage My Refunds)
- Refunds are available sooner and safely deposited directly into the student's bank account
- <https://bursar.temple.edu/payments/refunds> for instructions

Signing Up for Direct Deposit



Message Board

Disclaimer: Tuition and fees are set annually each summer, regardless of the method of instruction. For the 2020-21 academic year, some or all instruction may be delivered remotely. Tuition, the University Services Fee and certain other fees are required to be paid in full and will not be refunded regardless of the mode of instruction, the inability to access university-maintained facilities, or any disruption to or cancellation of activities, events, services or programs during the academic year.

[Click here to access Temple University's website](#)

Sign up for Direct Deposit by selecting Student Choice Refunds to receive your refund much quicker.

Select 'Printable Student Account Statement' in TUportal Cost & Aid to print an official statement for an employer, third party, tax purposes, etc.

If you do not see your financial aid, check the SFS channel within the Cost and Aid tab in TUportal to determine if you have any outstanding requirements.

SELECT EDIT REFUND METHOD ON NEXT PAGE

Tuition Calculator

We strongly urge students/families to use the calculator at bursar.temple.edu to figure out the total cost of attending Temple University.

TUITION CALCULATOR

To access the Tuition Calculator, please select the educational status that best describes you from the choices below:

Tell us about yourself: *

- ☐ **College Applicant:** I'm a high school student, or equivalent, and I've never attended college.
- ☐ **College Student:** I'm a current college student interested in continuing undergraduate studies at Temple.
This pertains to current Temple students or students transferring to Temple.
- ☐ **College Graduate:** I'm a college graduate, or I will be graduating college, and I'm interested in an advanced degree.

CONTINUE

Tuition Calculator- (2023-2024 Rates displayed)



CALCULATOR SELECTIONS

Educational Status: College Applicant
Residency: Pennsylvania Resident
School or College: College of Liberal Arts
Enrollment Status: Full-Time

Results can be printed,
saved, or emailed

2023-24 ESTIMATED TUITION RATES

	SEMESTER RATE	ANNUAL RATE*
Tuition:	\$8,988.00	\$17,976.00
University Service Fee:	\$484.00	\$968.00
Tuition / Fee Total:	\$9,472.00	\$18,944.00

If you are living in
University Housing
and/or using a
Meal Plan, select
Add Housing or
Meal Plan

Select Add Payment
Methods to determine how
you'll finance your
education

[ADD / EDIT HOUSING AND MEAL PLAN](#)

[ADD / EDIT PAYMENT METHODS](#)



**Looking for Additional
Resources/ Payment Options**

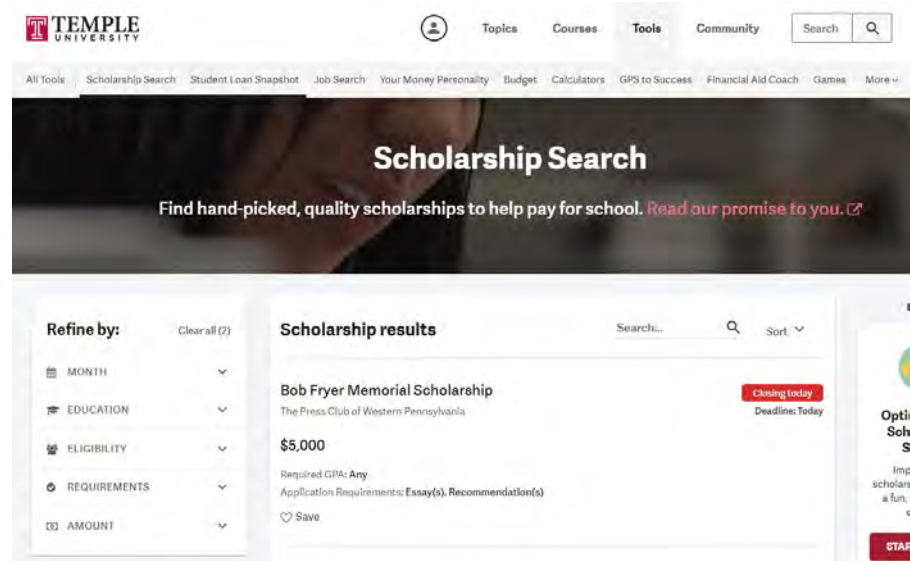
iGrad- Financial Literacy



iGrad is the financial literacy platform that Temple uses to educate students about how to effectively manage their finances.

Features include:

- Scholarship Search
- Student Loan Snapshot
- Courses
- Articles
- Webinars
- Quizzes
- Games



The platform is available for all admitted students and their families.

Action Items



- ✓ Check your Temple email regularly
- ✓ Sign up for Direct Deposit
 - (Open a checking account)
- ✓ Sign up Authorized payers-
(This person will receive balance due notifications and reminders)
- ✓ Check out iGrad for scholarships and information on managing your money
- ✓ Use the tuition calculator to estimate your tuition and fees
- ✓ Create a budget
- ✓ Free, easy to use budget apps
 - Mint
 - Pocketguard
 - Goodbudget

Important



You'll receive email notifications of your balance due to your TUmial account and the authorized payer's email.

Payment is due in September

(check bursar.temple.edu for due date schedule)

Online Resources



- **Bursar Office** <https://bursar.temple.edu>
- **iGrad** <https://temple.igrad.com>
- **TUpay** <https://tupay.temple.edu>

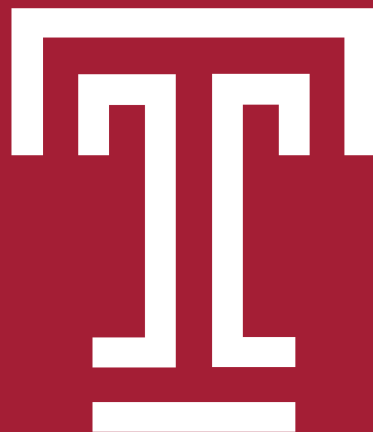


How to contact us?

215-204-7269 (p)
215-204-5418(f)

bursar@temple.edu

Hours:
Monday to Friday: 8:30 a.m. to 5:00 p.m.



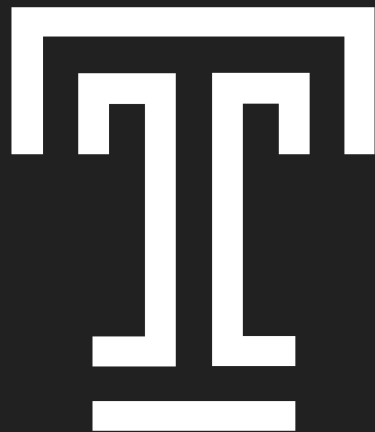
Public Safety

Public Safety



215-204-1234

safety.temple.edu





Temple
University

Department of Public Safety

Safety is in everything **we** do...
and **we** want it to be part
of what **students do** too!



Temple
University

Department of Public Safety

- ❖ Available **24** hours a day
365 days a year
- ❖ Call Us:
215-204-1234



- ❖ In our communication center, **certified dispatchers** multitask



- ❖ Pennsylvania-certified
sworn **Police Officers**



❖ **Security Officers** monitor building access



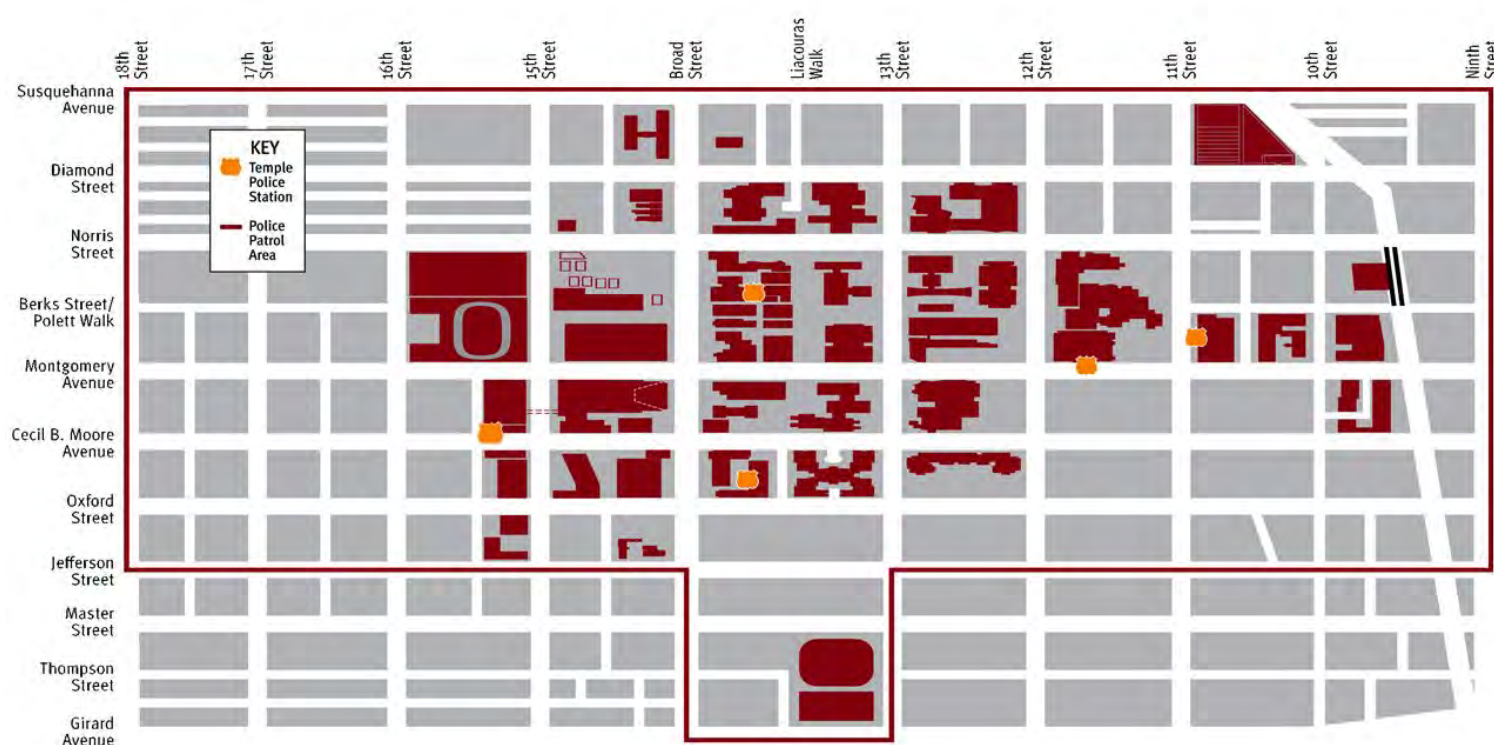


Temple University

Department of Public Safety



❖ Patrol Area



- ❖ **Safety Features** include:
 - ❖ Well-lit walkways
 - ❖ Code Blue Emergency phones
 - ❖ Camera system
 - ❖ 5 Police Stations



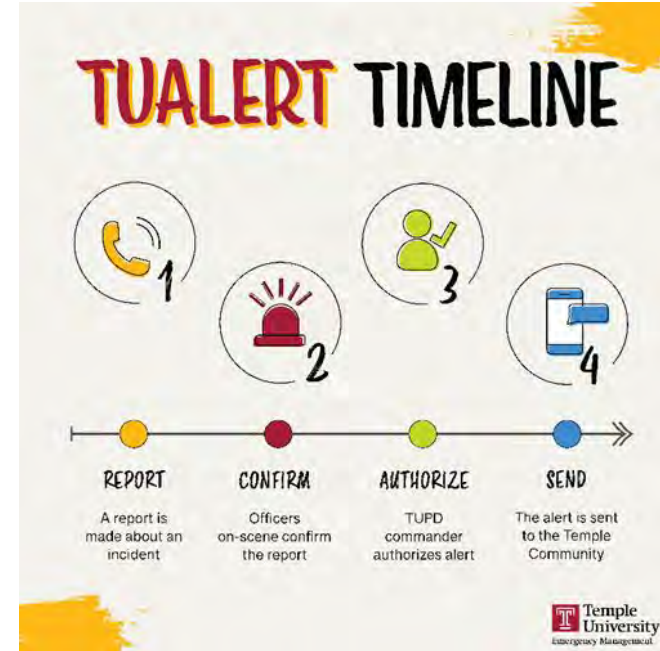
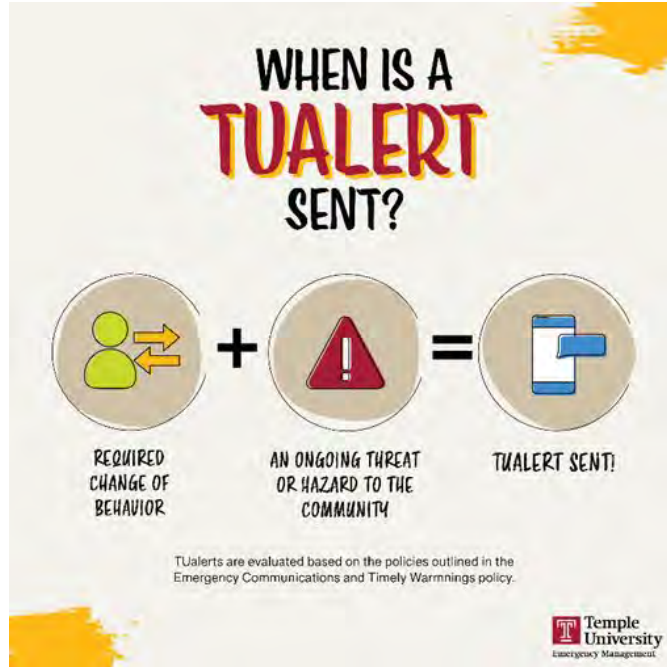
❖ **Safety Planning** should include:



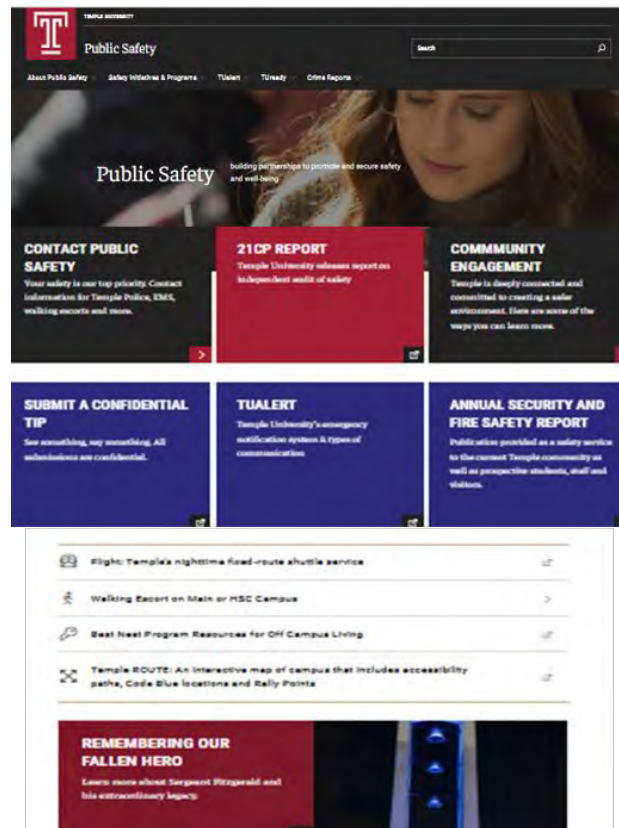
- ❖ **Planning and Preparedness** should include:



❖ TUALerts



❖ Tools and Tips for Everyday Safety





Temple University

Department of Public Safety



❖ We Give a Hoot!

- ❖ Call: 215-204-1234
- ❖ Website: safety.temple.edu
- ❖ Email: police@temple.edu
- ❖ Submit a confidential tip: call 215-204-6493 or through the "Submit a Tip" link on our website



Student Conduct and Community Standards

- Representatives will be at the Resource Fair
- Committed to Educating Students about their Responsibilities
- Students are responsible for knowing and upholding the Student Conduct Code

Housing + Meal Plans

University Housing and Residential Life

Living on Campus at Temple!



University Housing & Residential Life is comprised of undergraduate, graduate, and full-time staff who are all here to support your student's experience.

In Hall Teams - RDs, RCs, FDMs, RAs, PMs

Maintenance/Facilities Team

Housing Team



Living on Campus at Temple!



The Office of University Housing and Residential Life offers an experience that enhances the holistic development of residents.

Our residential community is centered on a vibrant university campus and city that offers many social and academic resources. Being a member within our community provides various opportunities for residents to become campus leaders, meet others, and engage in life learning skills. Through living in a Temple University residence hall, residents have a convenient access to classes, comfortable living, nearby dining options, academic studying environments, and quick access into the city. Our residential life staff and community engagement design prepare residents for the real world.

OUR MISSION & EDUCATIONAL PRIORITY

As a result of living on campus at Temple University, residents will responsibly impact communities.



Living on Campus at Temple!



Each student living in our halls has the right to live in a space where they feel safe and secure. A place where they can be respected and grow as an individual. Our [Student Conduct Code](#) and [Community Living Standards](#) help ensure students' rights are being upheld. All students are held accountable to these and should be familiar with all Temple policies.



Things to Remember When Your Student Calls Home:



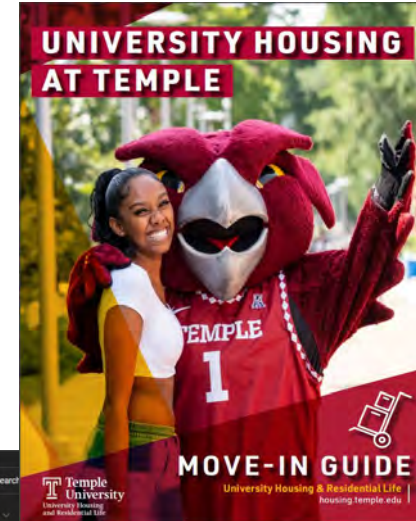
1. Do they need to vent or do they need solutions?
2. Discomfort ≠ unsafety
3. Refer to our staff early and often!
4. Contact us yourselves! We want to hear from you!
 - a. **BUT** - we **WILL** interact with your student in full transparency - **NO** "Don't tell my student I called and told you this!"
5. Empathize with their struggles and remind them of how strong and capable they are.



Living on Campus at Temple!



- Where can I find the most updated information about fall move in?
 - <https://housing.temple.edu/>
 - Resources And Services - Fall and Spring Move-In
 - Move In Guide: comprehensive document for students/families/friends that answers most of your questions!
 - Important Dates!



Living off Campus at Temple!

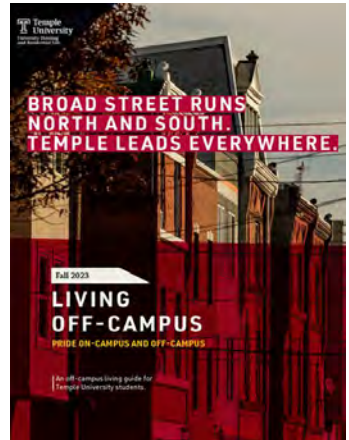


- Best Nest Program - program designed to offer students and families the ability to search off campus housing options in Temple's patrol zone that meet certain safety, security, and good neighbor criteria!

- There is still availability in most Best Nest properties!

- Where can I find the most updated resources for off campus living?

- <https://offcampus.temple.edu>
 - University and Local Resources
 - Living Off Campus Guide: comprehensive document for students/families/friends that answers most of your questions!



Living on or off Campus at Temple!



- How can I contact University Housing & Residential Life for questions about on or off campus living?
 - Website: <https://studentaffairs.temple.edu/housing>
 - In Person: 1910 Liacouras Walk, Suite 200
 - Phone: 215-204-7184, option 2
 - Email: housing@temple.edu
 - Social Media: @templeUHRL



Temple Culinary Services

Justin Giron & Allie Kim



Meal Plan Guide



Dining Map

Temple Culinary Services: New This Fall



Temple Culinary Services is excited to announce the following enhancements for the fall semester:

- We've added **guest meals** to select meal plans allowing you to treat friends and family exclusively at Esposito Dining Center in Johnson and Hardwick Halls.
- We've added a new brand to our already-robust retail lineup, **The Halal Shack** at the Howard Gittis Student Center Food Court. The location will be open Monday through Sunday for lunch and dinner and will accept meal equivalency.
- We've refreshed the **Chick-fil-A®** at the Howard Gittis Student Center Food Court and expanded the menu to include mac and cheese as a side option.
- We've added to our lineup of **Diamond General Express** cashierless vending machines, adding two to the entrance of the Morgan Hall North residence hall.

Curating Community Experiences



Temple Culinary Services: Meal Plan Overview



What is a meal plan?

A meal plan unlocks delicious meals, coffee, snacks, and more at Temple Culinary Services locations across main campus. Each meal plan includes *meal swipes* that are conveniently preloaded onto one's *OWLcard* or mobile wallet.

- **Weekly meal plans** provide a weekly allowance of meal swipes, resetting each Sunday at 12:01 a.m.
- **Block meal plans** provide a bundle of meal swipes, which expire at the end of the semester

Who is required to purchase a meal plan?

New students (*first-year and transfer*) with housing contracts on main campus are required to purchase a weekly meal plan with a minimum of 10 meals per week. If no meal plan is chosen, the *Weekly 12* will be assigned by default for *both* the fall and spring semesters.

Temple Culinary Services: Meal Plan Overview



What is a meal swipe?

Meal swipes are meals included in your meal plan, which can be used two ways:

- to enjoy **all-you-care-to-eat dining** at Esposito Dining Center in Johnson and Hardwick Halls
- as **meal equivalency**, a credit toward the purchase of à la carte food items at select retail locations (*excluding coffee and convenience outlets*)

How much is a meal swipe worth when used as meal equivalency?

When used as meal equivalency, the value of a meal *varies by meal period*:

- **During breakfast** (*from open until 10:59 a.m.*): \$7.60
- **During lunch** (*11:00 a.m. to 3:59 p.m.*), **dinner** (*4:00 p.m. to 7:59 p.m.*), and **4th meal** (*8:00 p.m. to close*): \$10.50

A second meal swipe, cash, or credit can be used to cover any remaining balance.

How often can I use a meal swipe?

You can use a **single meal swipe** in our **all-you-care-to-eat dining location** and **up to 2 meal swipes per transaction in retail settings** (*excluding coffee and convenience outlets*) with a **maximum meal swipe allowance of 4 meals per meal period** – until the limit included in your meal plan is met.

Temple Culinary Services: Meal Plan Overview



Meal Period	Max Swipes per Meal Period	Max Swipes per Transaction	Possible Combinations	Can I use a guest meal on myself if I run out of meal swipes during a meal period?
Breakfast (Open-10:59a)	4	2 in Retail 1 in Residential	$\square + \square + \square + \square$	Yes
Lunch (11:00am-3:59pm)			or	
Dinner (4:00pm-7:59pm)			$\square + \square + \square$	
4th Meal (8:00pm-Close)			or $\square + \square$	

Temple Culinary Services: Meal Plan Overview



When does my weekly meal swipe balance reset? How can I check my balance?

Your weekly meal swipe balance resets **each Sunday at 12:01 a.m.** You can verify your balance on the *TUportal*, *TUmobile* app, or *Transact eAccounts* app

Can I change my meal plan?

You have until the **meal plan changes deadline** each semester to modify your meal plan selection. To do so, visit *MyHousing* within the *TUportal*.

- **September 9, 2024** (*Fall*)
- **January 27, 2025** (*Spring*)

Am I allowed to treat friends or family to a meal using my meal plan?

If your meal plan includes **guest meals**, you can use them to treat others to a meal exclusively at Esposito Dining Center in Johnson and Hardwick Halls. Otherwise, you're welcome to treat friends and family to a meal using **cash** or **credit** at any of our campus dining locations.



Temple Culinary Services: Meal Plan Overview



Meal Plan	Meal Swipes	Guest Meals per Semester	Price per Semester
Unlimited	<i>Residential: Unlimited Retail: Up to 21 per Week</i>	5	\$2,584
Weekly 15	<i>Residential and/or Retail: Up to 15 per Week</i>	5	\$2,432
Weekly 12	<i>Residential and/or Retail: Up to 12 per Week</i>	5	\$2,217
Weekly 10	<i>Residential and/or Retail: Up to 10 per Week</i>	3	\$1,895
Weekly 5*	<i>Residential and/or Retail: Up to 5 per Week</i>	-	\$982
Block 100*	<i>Residential and/or Retail: Up to 100 per Semester</i>	-	\$1,175
Block 50*	<i>Residential and/or Retail: Up to 50 per Semester</i>	-	\$620

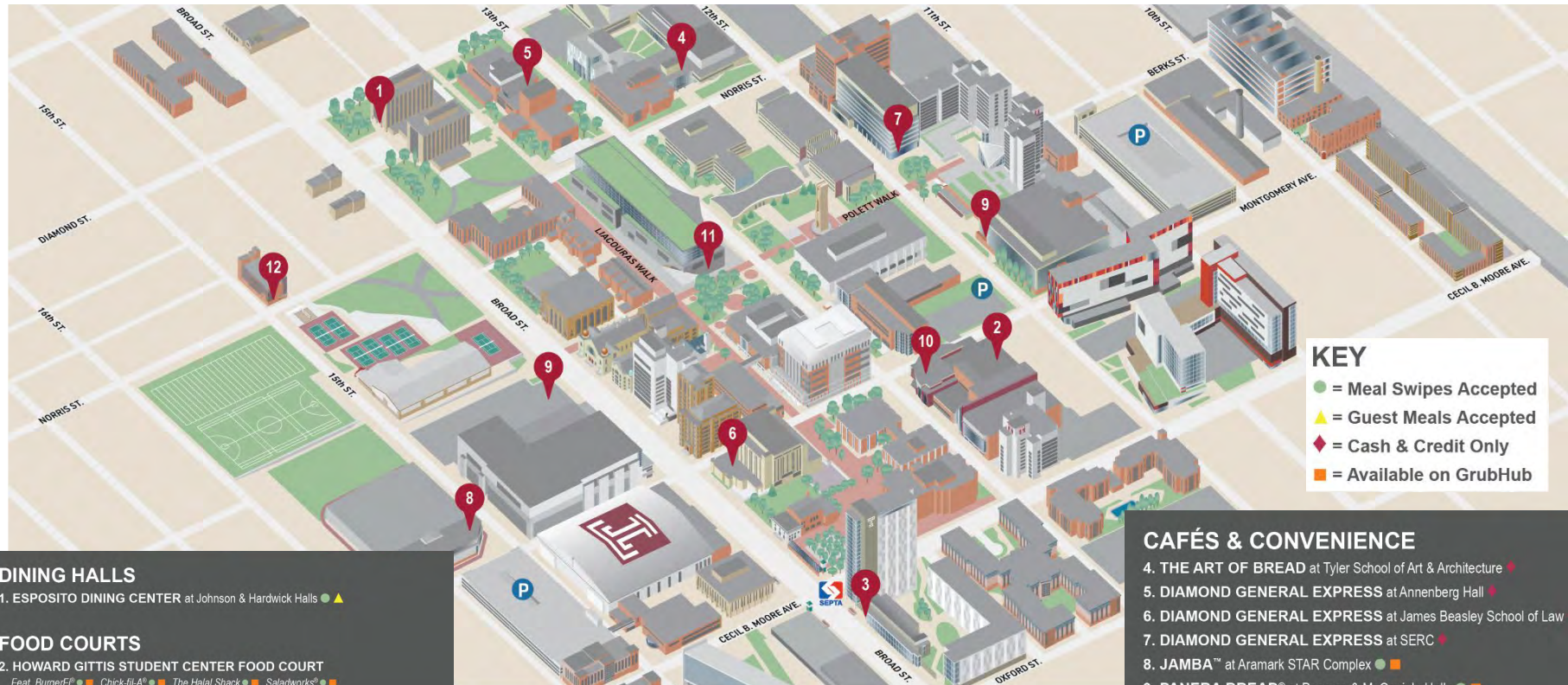
*Reserved for returning and off-campus students.

What are Guest Meals?

Guest meals are included in our *Unlimited*, *Weekly 15*, *Weekly 12*, and *Weekly 10* meal plans and can be used to treat friends and family **exclusively at Esposito Dining Center in Johnson and Hardwick Halls**. You can use as many guest meal swipes as you'd like until the limit included in your meal plan is met.



Temple Culinary Services: Dining Location Overview



DINING HALLS

1. ESPOSITO DINING CENTER at Johnson & Hardwick Halls ●▲

FOOD COURTS

2. HOWARD GITTIS STUDENT CENTER FOOD COURT

Feat. BurgerFi ●, Chick-fil-A ●, The Halal Shack ●, Saladworks ●, Twisted Taco ●, Wing Stop ● & Zen ●

3. MORGAN HALL FOOD COURT at Morgan Hall North (OWLcard required to enter from 2-5p)

Feat. Chick-fil-A ●, Freshens' Fresh Food Studio ● & Panda Express ●

KEY

- = Meal Swipes Accepted
- ▲ = Guest Meals Accepted
- ◆ = Cash & Credit Only
- = Available on GrubHub

CAFÉS & CONVENIENCE

4. THE ART OF BREAD at Tyler School of Art & Architecture ◆
5. DIAMOND GENERAL EXPRESS at Annenberg Hall ◆
6. DIAMOND GENERAL EXPRESS at James Beasley School of Law ◆
7. DIAMOND GENERAL EXPRESS at SERC ◆
8. JAMBA™ at Aramark STAR Complex ●■
9. PANERA BREAD® at Pearson & McGonigle Halls ●■
10. STARBUCKS® at Howard Gittis Student Center ◆■
11. STELLA'S CAFÉ at Charles Library ◆■
12. ZAYDEE'S KOSHER DELICATESSEN at Hillel ●■

Temple Culinary Services: Dining Location Overview



Location	Mon – Fri	Sat	Sun
Esposito Dining Center	●	●	●
Howard Gittis Student Center Food Court	●	●	●
Morgan Hall Food Court	●		
The Art of Bread	●		
Diamond General Express	●	While Supplies Last!	While Supplies Last!
Jamba™	●		
Panera Bread®	●	●	
Starbucks®	●	●	●
Stella’s Café	●		
Zaydee’s Kosher Delicatessen	●		

Temple Culinary Services: Special Diets



Temple Culinary Services provides an array of food options to accommodate a variety of lifestyles, dietary needs, and restrictions – including **vegan**, **vegetarian**, **gluten-free**, **halal**, and **kosher**.

Sarah Fine, MS, RDN, LDN, CSG
TempleUDietitian@aramark.com



Special Diets by Location

Location	Vegetarian & Vegan	Allergen Friendly	Kosher	Halal
Esposito Dining Center	●	●		
Howard Gittis Student Center Food Court	●			● Halal Shack
Morgan Hall Food Court	●			
The Art of Bread	●	●		
Diamond General Express	●	●		
Jamba™	●			
Panera Bread®	●			
Starbucks®	●			
Stella's Café	●			
Zaydee's Kosher Delicatessen	●		●	●

Temple Culinary Services: On-Campus Resources



**Meal Plan Guide
& FAQ**



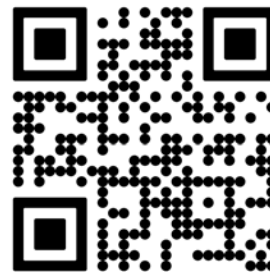
Dining Map



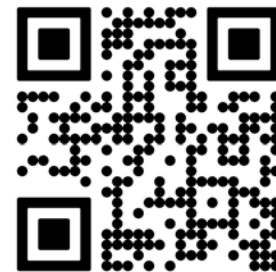
**Special Diets
Guide**



**Special Diets by
Location**



**On-Site Dietitian
Connect**



**Social Media &
Website**



What's next?

Upcoming sessions



12:15 p.m. Lunch at J+H Dining Hall

1:30 p.m. Supporting Your Student's Health and Well-being | *Walk Auditorium*

2:30 p.m. Ask an Owl Panel | *Walk Auditorium*

3:30 p.m. Resource Fair + Social | *Mitten Hall - Great Court*

WANT SLIDES?

SCAN HERE



Welcome back from lunch!



What does the rest of the day look like:

- 1:30 p.m. Supporting Your Student's Health and Well-being | *Walk Auditorium*
- 2:30 p.m. Ask an Owl Panel | *Walk Auditorium*
- 3:30 p.m. Resource Fair + Family Social | *Mitten Hall - Great Court*

WANT SLIDES?

SCAN HERE



Here are a few reminders...

- Save the date:
 - **Move-in** for new students: Tuesday, August 20 - Thursday, August 22
 - **Weeks of Welcome:** Tuesday, August 20 - Saturday, August 31
 - **Homecoming & Family Weekend:**
10/18 - 10/20
- Visit the Bookstore - open until 5:30
- Virtual Parent and Family Orientation is ongoing!

SCAN HERE



Supporting Your Student's Health and Well-being

Student Health Services

Thomas Trojian, MD CAQSM
Clinical Director

Student Health Services - 215-204-7500



MAIN CAMPUS

1700 N. Broad St.
4th Floor
215-204-7500

Fall and Spring Hours

Mon: 8:00 am – 5:00 pm
Tues: 8:00 am – 5:00 pm
Wed: 8:00 am – 5:00 pm
Thurs: 8:00 am – 5:00 pm
Fri: 8:00 am – 5:00 pm
Sat: 10:00 am – 2:00 pm
Sun: Closed

Summer and Break Hours

Mon. to Fri. from 8:00 am to 5:00 pm only

HEALTH SCIENCE CAMPUS

Student Faculty Center
3340 North Broad Street
3rd Floor Room 322
215-707-4088 215-707-4088

Hours

Mon: 7:30 am – 4:30 pm
Tues: 7:30 am – 4:30 pm
Wed: 7:30 am – 4:30 pm
Thurs: 7:30 am – 4:30 pm
Fri: 7:30 am – 4:30 pm
Sat: Closed
Sun: Closed

Summer Hours

Mon. Wed. Fri. from 8:00 am to 4:00 pm only
from 8:00 am to 5:00 pm only

Student Health Services - 215-204-7500



Services Offered

- **Acute and Chronic Care by Appointment**
- **Women's Health**
- **STI Testing**
- **Sports Medicine**
- **Physical Examinations**
- **Immunizations / Titters**
- **Travel Consults**
- **Mental Health Screening and Coordinated Care**
- **Allergy Shots**
- **Nutritionist**
- **Laboratory Services**

24-Hour Nursing Phone Line
215-204-7500

Student Health Services - 215-204-7500



How To Make An Appointment:

Student Health Services appointments are made online <https://shs-portal.temple.edu/login.aspx>

Sign in with Accessnet ID (tuX#####) and password.

Main: 215-204-7500 HSC: 215-707-4088



Student Health Fee

- This is not your student's health insurance.
- The Student Health Fee is included in your tuition.
- Covers all visits and consults with our physician, nurse practitioner, nurse and nutritionist.
- Covers all routine and acute care visits.
- The following charges are not covered:
 - Prescription medications dispensed by Student Health
 - Lab tests unless covered by private insurance
 - Supplies such as crutches
 - Point of care tests such as rapid strep/flu/mono



Immunization requirements

- Measles, Mumps, Rubella (MMR)
- Tetanus/Diphtheria/Pertussis (Tdap)
- Varicella (Chicken Pox)
- Meningitis Vaccine - Menactra, Menveo, Meningitis B Vaccine is recommended
- COVID Vaccine is required for certain health majors but recommended for all.

All vaccine information is entered and records are uploaded to the Patient Health Portal

<https://shs-portal.temple.edu/login.aspx>



Immunization Requirements:

You are required to upload your immunization records before your move-in date.

Please do so by visiting the Student Health Services webpage and clicking on immunization form this button located in the top, right portion of the page.

TRANSITIONS

FOR FAMILY MEMBERS

Presented by:
Tuttleman Counseling Services and
Owl Team Leaders

Tuttleman Counseling Services



1700 North Broad St.- 2nd Floor (215) 204-7276

counseling.temple.edu

- Free and confidential counseling services, both individual and group formats.
- Office Hours (**Mon - Fri, 8am - 5pm**)
- Access Services: <https://counseling.temple.edu/access-services> (Mon- Fri, 10am - 3pm)
 - Services:
 - Resiliency Resource Center
 - Drop In Skills Classes
 - Therapeutic Yoga and Meditation Sessions
 - Group & Individual Counseling (short-term)
 - Psychiatric Services
 - Referrals
 - Welltrack Boost
 - Togetherall
 - Let's Talk



Tuttleman Counseling Services



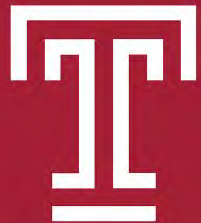
1700 North Broad St.- 2nd Floor (215) 204 - 7276

counseling.temple.edu

- Please encourage your student to seek counseling if:
 - You notice a change in mood
 - Their academic performance is poor
 - They are not adjusting well
 - You suspect drug or alcohol problems
 - They are not solving problems
 - You have suspicion that something is wrong
- Call to consult: (215-204-7276)



ASK AN OWL STUDENT PANEL



Thank you & wrap-up

- Family Social + Resource Fair in Mitten Hall - Your student will meet you there!
- Visit the Bookstore - open until 5:30 - Student Center
- Temple Family Council interest form at the fair.
- Look for an email from us for your feedback!
- Virtual Parent and Family Orientation is ongoing!

SCAN HERE



